



## Frequently asked questions

### **When is the next Annual Meeting?**

The next annual shareholder meeting is being held Friday, June 14, 2019 in Cologne.

### **Where does the Annual Meeting take place?**

At the Hotel Hyatt Regency Cologne, Kennedy-Ufer 2A, 50679 Cologne, Germany

### **What time does the Annual Meeting commence?**

The Annual Meeting begins at 11:00 a.m., admission starts at 10:30 a.m.

### **Will cellular phones be permitted?**

You can bring your cellular phone. However, we would like to ask you, though, to keep it switched off so as not to disturb other people attending the meeting.

### **Who can help me at the Hyatt Regency Hotel?**

Our staff at the information desks will be happy to answer your questions.

### **Which conditions must a shareholder fulfil in order to be allowed to attend the Annual General Meeting?**

As a shareholder you will receive an invitation to the Annual General Meeting from your depositary bank, from whom you can also order an admission card for the Annual General Meeting.

### **I am a shareholder but have not received an invitation to the Annual General Meeting. What can I do?**

Please contact your depositary bank without delay and request that you be sent an invitation.

### **What should I do if I have registered in good time but have not received my admission card?**

Please contact your depositary bank and seek clarification as to whether you have been registered for the Annual General Meeting. Provided that the registration has been carried out properly by your depositary bank, we can issue a replacement admission card on the day of the Annual General Meeting.

### **I am unable to attend the Annual General Meeting in person. Can I vote by proxy?**

You can be represented at the Annual General Meeting by a company proxy, who then votes on your behalf and in accordance with your instructions. Alternatively, you can be represented at the Annual General Meeting by a personal representative, granting this person power of attorney on the reverse side of your admission card, or by directly ordering an admission card in their name at your depositary bank. Some depositary banks also offer the service of representing you at the Annual General Meeting. Another option could be to be represented by a Third Party, such as a shareholders association.

### **Is the Annual General Meeting broadcast on the Internet?**

Short-time after the Annual General Meeting you can watch the speech by the Chief Executive Officer via our Investor Relations pages.

### **Can I take part and vote at the Annual General Meeting via the Internet?**

There is no plan for participation in the Annual General Meeting via the Internet. You can gladly be represented at the Annual General Meeting by our proxies.